

February 20, 2024

Dear Judge Glenn,

Thank you for working through the Celsius case so quickly, but I need help regarding the mishandling of my claim. I am distraught and feel hopeless about this situation because I have been taken advantage of for a second time by the attorneys

I am a retired grandmother living on a fixed income while raising my grandson. I put all of retirement (49 Ethereum) into Celsius, which at this time is worth over \$120,000+. I realized I wasn't going to get it all back, but the attorneys are only offering me and many others only \$5000. Plus, we will not receive any shares in the mining company. The attorneys say that this is due to something called Convenience Class. I do not remember choosing this option on the ballot and even if I accidentally did, why would anyone intentionally choose \$5000 over \$100,000+? Why would there even be an option to choose a lesser amount on such a ballot? Plus, I only received ONE email regarding the Convenience Class election, which was lost in my emails. Many people never even received their one email. I only saw this email recently because I was searching for the claim code redemption email. The attorneys never sent out any postal mail notifications of any kind. I feel as if they did not communicate effectively, especially about the Convenience Class issue. There are many victims who have been affected by this ballot "selection". There wasn't a way to download the ballot for our records. I assumed when I filled it out that it would be similar to a DocuSign document, and I would receive a copy for my records.

First, Celsius hoodwinked us. Now, I feel as if the attorneys have failed by making the whole process confusing, especially by putting unnecessary wording on the ballot. They never provided any information explaining to people about the Convenience Class election. Most importantly, their failure to send proper notifications about the loss that could occur if we chose incorrectly. Sending one email that can be lost in a spam folder is simply not enough. I know you're wise and you see my point. This is my livelihood and all that I have. Being that you're an older gentleman and a man of law, you know the importance of postal mail notifications of such legal matters that could have such life altering consequences.

Please give me guidance. I can't afford an attorney and I have been robbed of all my savings. This time by the attorneys and not just Celsius.

I have enclosed the claim amount the attorneys would like me to accept and the amount that is in my Celsius account at this time, so you can see how wrong this is. I will not accept this claim until I hear from you. Please help me and my grandson.

Thank you.

Carla Moore - 850-377-2299

The screenshot shows the Celsius Network dashboard. At the top, there are tabs for Portfolio, Send, Receive, Borrow (BETA), and Promotions. A red circle highlights the user profile area on the right, which shows "CARLA JONES MOORE". Below this, under "Your Coins", there is a search bar and a section for "All Coins" showing a value of \$137,067.77. Another red circle highlights the Ethereum section, which shows a value of \$137,005.75 and 48.970851 ETH. To the right, there are boxes for "Portfolio" (\$137,067.77), "Custody" (\$0), and "Earn" (\$137,067.77). A large central box displays "Welcome back, CARLA JONES" and "Total Holding \$137,067.77". It includes links for "Receive Coins" (with a 14% APY offer) and "Promo Codes". On the right, it shows "Your Current Loyalty Level" as "Member" with a progress bar at 5.00%. At the bottom, there is a search bar with "Type here to search" and a toolbar with various icons. A red circle highlights the date and time in the bottom right corner, which reads "9:47 PM 2/14/2024".

## You have a Celsius Claim in ETH available at PayPal or Venmo

Dear CARLA JONES MOORE

You are receiving this email because your claim distribution is now available to collect at PayPal or Venmo.

Please find your claim information in the table below:

Claim Code*	931a5676-51dc-4991-b217-f0f7f7dfc538
Claim Distribution Type	ETH
Claim Distribution Amount	0.673924847856761707

*\*Note: Each cryptocurrency asset you are entitled to as part of your claim distribution will have a unique claim code. This email includes information for one (1) claim code. If you are eligible to receive both BTC and ETH, you will receive separate emails with your claim information for each asset.*

### Important information on the PayPal or Venmo distribution process:

- You are receiving your claim distribution in cryptocurrency through either PayPal

You have a Celsius Claim in BTC available at PayPal or Venmo

SC Stretto Celsius Network <no-reply@cases-cr.stretto-services.co... [Unsubscribe](#) ↵ ↶ ↷ | ↻

⌚ Wed, 07 Feb 2024 12:08:52 PM -0600 · INBOX

To "carla777" <carla777@zoho.com>

Tags

Security [Learn more](#)

Dear CARLA JONES MOORE

You are receiving this email because your claim distribution is **now available to collect at PayPal or Venmo.**

Please find your claim information in the table below:

Claim Code*	6dcddd4d-6682-48ec-9784-9c5aae5e063e
Claim Distribution Type	BTC
Claim Distribution Amount	0.04509751